

# Washers

**Safety Instructions** ..... 2, 3

**Operating Instructions**

Control Panels ..... 4-7

Features ..... 8-9

Loading and Using the Washer .... 10, 11

Cleaning the Washer ..... 12-14

**Installation Instructions** ..... 15-20

Preparing to Install Your Washer ..... 15

Rough-In Dimensions ..... 16

Location of Your Washer ..... 16

Unpacking Your Washer ..... 17

Drain Requirements ..... 18

Electrical Requirements ..... 18

Water Supply Requirements ..... 18

Installing the Washer ..... 19, 20

**Troubleshooting Tips** ..... 21-24

**Owner's Manual &  
Installation  
Instructions**

**CK8514**

**Write the model and serial  
numbers here:**

**Model #** \_\_\_\_\_

**Serial #** \_\_\_\_\_

You can find them on a label on the  
side of the washer.

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.



This is the safety alert symbol. This symbol alerts you to potential hazards that can kill you or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:



## DANGER

Indicates a hazardous situation which, if not avoided, **will** result in death or serious injury.



## WARNING

Indicates a hazardous situation which, if not avoided, **could** result in death or serious injury.



## CAUTION

Indicates a hazardous situation which, if not avoided, **could** result in minor or moderate injury.

## IMPORTANT SAFETY INSTRUCTIONS



## WARNING

To reduce the risk of death, fire, explosion, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

- Read the instruction manual before using the appliance.
- DO NOT wash or dry articles that have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
- DO NOT add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, DO NOT smoke or use an open flame during this time.
- DO NOT allow children to play on or in this appliance. Close supervision of children is necessary when this appliance is used near children. Before the washer is removed from service or discarded, remove the door or lid. Failure to follow these instructions may result in death or injury to persons.
- DO NOT reach into the appliance if the tub or agitator is moving to prevent accidental entanglement.
- DO NOT install or store this appliance where it will be exposed to the weather.
- DO NOT tamper with controls, repair or replace any part of this appliance or attempt any servicing unless specifically recommended in the user maintenance instructions or in published user repair instructions that you understand and have the skills to carry out.
- Keep the area around your appliance clean and dry to reduce the possibility of slipping.
- DO NOT operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts including a damaged cord or plug.
- Unplug the appliance or turn off the circuit breaker before servicing. Pressing the **Power** button DOES NOT disconnect power.
- See "Electrical Requirements" located in the Installation Instructions for grounding instructions.
- ( The warning is only for EUROPEAN market ) This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- ( The warning is not for EUROPEAN market ) This appliance is not intended for use by persons ( including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with appliance.
- If the supply cord is damaged, it must be replaced by the manufacture, its service agent or similarly qualified persons in order to avoid a hazard.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- This appliance is for indoor use only.
- The openings must not be obstructed by a carpet.

#### ■ Notes on disposal:



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## SAVE THESE INSTRUCTIONS

### PROPER INSTALLATION

*This washer must be properly installed and located in accordance with the Installation Instructions before it is used.*

- Ensure the cold water hose is connected to the "C" valve.
- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.

#### **WARNING** - Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

**DO NOT** remove ground prong.

**DO NOT** use an adapter.

**DO NOT** use an extension cord.

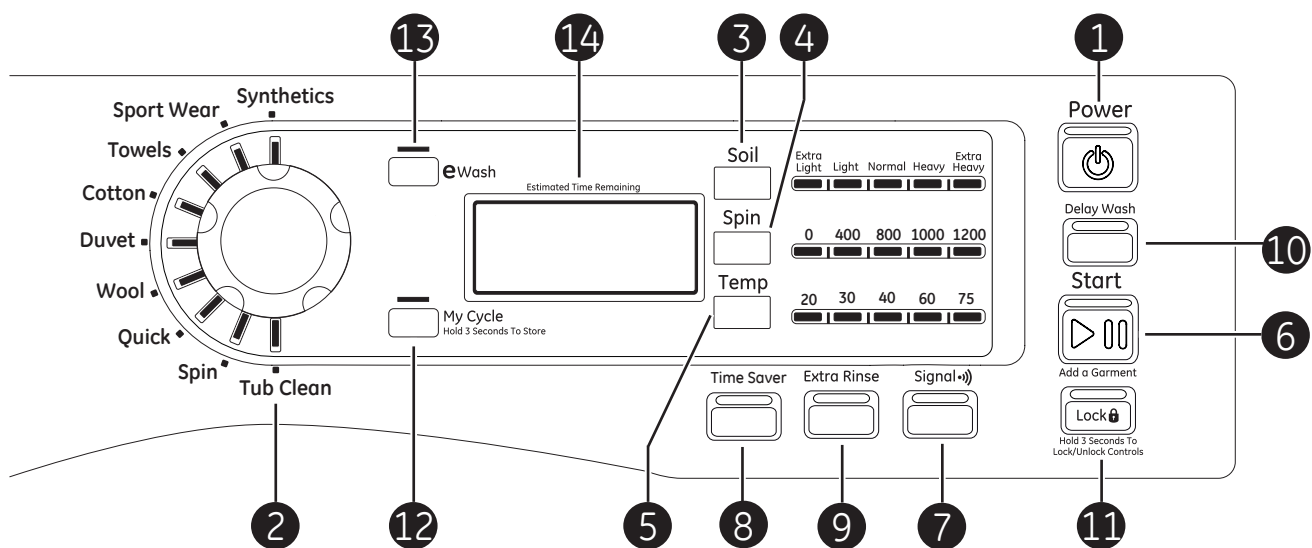
Failure to do so can result in death, fire or electrical shock.

### WHEN NOT IN USE

- Turn off water faucets to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; We recommends changing the hoses every 5 years.

## SAVE THESE INSTRUCTIONS

# About the washer control panel.



### 1 Power

Press to “wake up” the display. If the display is active, press to put the washer into standby mode.

**NOTE:** Pressing **Power** does not disconnect the appliance from the power supply.

### 2 Wash Cycles

The wash cycles are optimized for specific types of wash loads. The chart below will help you match the wash setting with the loads. The lifters lightly tumble the clothes into the water and detergent solution to clean the load.

<b>Synthetics</b>	For heavily to lightly soiled white laundry.
<b>Sports Wear</b>	Normally soiled and sweaty sportswear made of cotton jersey or microfibres.
<b>Towels</b>	Normally to heavily soiled washable cleaning cloths, mops, towels and similar laundry made of robust cotton cloth types.
<b>Cotton</b>	Normally to heavily soiled towels, underwear, table and bed linen etc. made of cotton and linen.
<b>Duvet</b>	For large coats, bed spreads, mattress covers, sleeping bags and similar large and bulky items. Large items such as blankets, comforters, jackets and small rugs.
<b>Wool</b>	For lingerie and special-care fabrics with light to normal soil. Provides gentle tumbling and soak during wash and rinse.
<b>Quick</b>	For lightly soiled items that are needed in a hurry. Cycle time is approximately 39 minutes, depending on selected options.
<b>Spin</b>	Drain and spin at any time.
<b>Tub Clean</b>	Use for cleaning the basket of residue and odor. Recommended use of once per month <b>NOTE:</b> Never load laundry while using <b>Tub Clean</b> . The laundry may become damaged or contaminated. See the <b>Care and Cleaning</b> section.

### 3 Soil Level

Changing the **Soil** level increases or decreases the wash time to remove different amounts of soil. To change the **Soil** level, press the **Soil** level pad until you have reached the desired setting.

### 4 Spin Speed

Changing the **Spin** speed changes the final spin speed of the cycles. Always follow the fabric manufacturer's care label when changing the spin speed.

To change the spin speed, press the **Spin** speed pad until you have reached the desired setting.

Higher spin speeds remove more water from the clothes and will help reduce dry time, but may also increase the possibility of setting wrinkles on some fabrics.

### 5 Wash Temp

Adjust to select the proper water temperature for the wash cycle. The rinse water is always cold to help reduce energy usage and reduce setting of stains and wrinkles.

Follow the fabric manufacturer's care label when selecting the wash temperature.

To change the wash temperature, press the **Wash Temp** pad until you have reached the desired setting.

**NOTE:** This feature assists in conditioning the fabric and preventing stains from setting on garments.

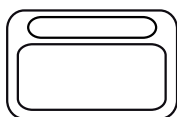
### 6 Start/Add a Garment

Press to start a wash cycle. If the washer is running, pressing it once will pause the washer and unlock the door. Press again to restart the wash cycle.

**NOTE:** The washer performs automatic system checks after pressing the **Start** pad. Water will flow in 45 seconds or less. You may hear the door lock and unlock before water flows; this is normal.

## About the washer control panel.

7

Signal 

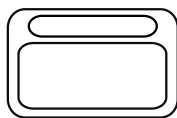
### Cycle Signal

Use the **Signal** pad to change the volume of the end of cycle signal.

Press the pad until you reach the desired volume.

8

Time Saver



### Time Saver

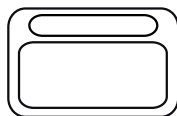
Use this option to reduce the overall wash cycle by at least 5%. this feature is available on all cycles except Tub clean, Cotton, Quick and Spin.

To use:

1. Turn power on and select a wash cycle which has **Time Saver** as an option.
2. Make any adjustments to **Soil**, **Temp** and **Spin** as desired.
3. Press the **Time Saver** button to reduce the overall wash time.
4. Press the **Start** button

9

Extra Rinse

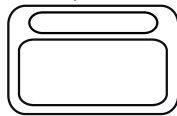


### Extra Rinse

Use an extra rinse when additional rinsing is desired to remove excess dirt and detergent from soiled loads.

10

Delay Wash



### Delay Wash

You can delay the start of a wash cycle for up to 24 hours, depending on the model. Press the **Delay Wash** pad to choose the number of hours you want to delay the start of the cycle, then press the **Start** pad. The machine will count down and start automatically at the correct time.

**NOTE:** If you forget to fully close the door a reminder signal will beep reminding you to do so.

**NOTE:** If you open the door when the delay is counting down, the machine will enter the pause state. You must close the door and press **Start** again in order to restart the countdown.

11



Hold 3 Seconds To  
Lock/Unlock Controls

### Lock

You can lock the controls to prevent any selections from being made. Or you can lock the controls after you have started a cycle.

Children cannot accidentally start the washer by touching pads with this option selected.

To lock the washer controls, press and hold the **Lock** pad for 3 seconds.

To unlock the washer controls, press and hold the **Lock** pad for 3 seconds.

The control lock icon on the display will light up when it is on.

**NOTE:** The **Power** pad can still be used when the machine is locked.

12



My Cycle  
Hold 3 Seconds To Store

### My Cycle

To save a favorite cycle, set the desired settings for wash cycle, soil level, spin speed and wash temp settings and hold down the **My Cycle** pad for 3 seconds. A beep will sound to indicate the cycle has been saved.

To use your custom cycle, press the **My Cycle** pad before washing a load.

To change the saved cycle, set the desired settings and hold down the **My Cycle** pad for 3 seconds.

**NOTE:** When using **My Cycle**, wash options cannot be modified after the cycle has been started.

**NOTE:** If you change wash options with **My Cycle** before starting the cycle, the **My Cycle** light will turn off and you will be returned to the base cycle.

13

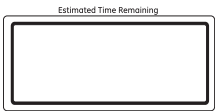


eWash

**eWash (Energy Saving Wash)**

Use **eWASH** to save energy on specified wash cycles. **eWASH** cannot be used with **Extral Rinse** or **Time Saver**.

14

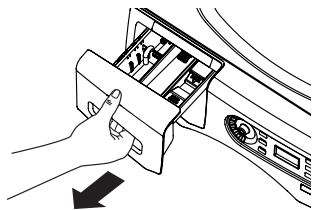


**Display**

The display shows the approximate time remaining until the end of the cycle.

**NOTE:** The cycle time is affected by how long it takes the washer to fill. This depends on the water pressure in your home.

## About the washer features.



### The Dispenser Drawer

Slowly open the dispenser drawer by pulling it out until it stops.

After adding laundry products, slowly close the dispenser drawer. Closing the drawer too quickly could result in early dispensing of the bleach, fabric softener or detergent.

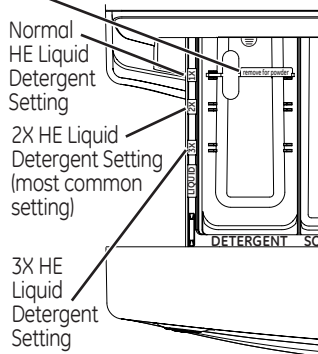
You may see water in the bleach and fabric softener compartments at the end of the cycle. This is a result of the flushing/siphoning action and is part of the normal operation of the washer.

Remove for powder detergent

Normal  
HE Liquid  
Detergent  
Setting

2X HE Liquid  
Detergent Setting  
(most common  
setting)

3X HE  
Liquid  
Detergent  
Setting



### The Detergent Compartment

- **High-efficiency detergent is required for this washer. Use the detergent manufacturer's recommended amount.**

The detergent selection insert must be placed in the detergent compartment in a specific position according to what type of detergent you are using.

- **Powder Detergent** – Remove the detergent selection insert and place it in a safe location outside of the washer.
- **Liquid Detergent** – You will need to adjust the insert according to the type of Liquid Detergent you are using. The icons on the side of the detergent compartment must line up on the center when the insert is in position.
- Add measured detergent to the front left detergent compartment of the dispenser drawer.
- Detergent is flushed from the dispenser at the beginning of the wash cycle. Either powdered or liquid detergent can be used.

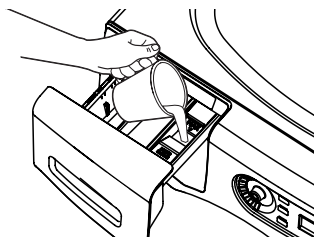
Move the insert by pulling it up and replace it by sliding it down between either the rear or front detergent compartment molded rails, as desired, for liquid detergent. Remove for powder detergent.

- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washer as it can lead to overusing and detergent residue being left on the clothes.

- Using more detergent than the recommended quantity can cause residue buildup on your washer.

### The Liquid Bleach Compartment

**IMPORTANT:** Be sure to identify the correct compartment for bleach before using.



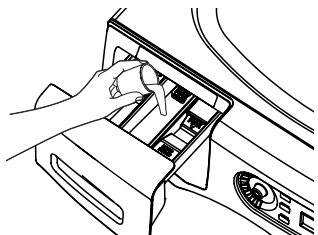
If desired, measure out the recommended amount of liquid bleach, not to exceed 1/3 cup (80 ml), and pour into the right compartment labeled "LIQUID BLEACH".

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the bleach which could result in damaged clothes.

**NOTE:** Do not use powdered bleach in the dispenser.

### The Fabric Softener Compartment

**IMPORTANT:** Be sure to identify the correct compartment for fabric softener before using.



If desired, pour the recommended amount of liquid fabric softener into the compartment labeled "FABRIC SOFTENER."

Use only liquid fabric softener in the dispenser.

Dilute with water to the maximum fill line.

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the fabric softener which could stain clothes.

**NOTE:** Do not pour fabric softener directly on the wash load.

# Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.



## Sorting Wash Loads

Sort laundry into loads that can be washed together.

Colors	Soil	Fabric	Lint
Whites	Heavy	Delicates	Lint Producers
Lights	Normal	Easy Care	Lint Collectors
Darks	Light	Sturdy Cottons	

- Combine large and small items in a load. Load large items first. Large items should not be more than half the total wash load.
- Washing single items is not recommended. This may cause an out-of-balance load. Add one or two similar items.
- Pillows and comforters should not be mixed with other items. This may cause an out-of-balance load.

### WARNING



### - Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable liquids.  
No washer can completely remove oil.  
Do not dry anything that has ever had any type of oil on it (including cooking oils).  
Doing so can result in death, explosion, or fire .

## Preparing Clothes

- To avoid snags during washing:  
Follow these steps to maximize garment care.
  - Close garment zippers, snaps, buttons and hooks.
  - Mend seams, hems, tears.
  - Empty all items from pockets.
  - Remove nonwashable garment accessories such as ornaments and nonwashable trim materials.
- To avoid tangling, tie strings, draw ties and belt-like materials.
- Brush away surface dirt and lint; treat spots and stains.
- Promptly wash wet or stained garments to maximize results.
- Use nylon mesh garment bags to wash small items.
- Wash multiple garments at one time for best results.



# Loading the Washer

Wash drum may be fully loaded with loosely added items. **Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).**

To add items after washer has started, press **Start** and wait until the door is unlatched. The washer may take up to 30 seconds to unlock the door after pressing **Start** depending on the machine conditions. Do not try to force open the door when it is locked. After the door unlocks, open gently. Add items, close the door and press **Start** to restart.

Safety Instructions	Operating Instructions	Installation Instructions	Troubleshooting Tips	Consumer Support
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## Cleaning the washer.



### Care and Cleaning

**Exterior:** Immediately wipe off any spills. Wipe with damp cloth. Do not hit surface with sharp objects.

**Moving and Storage:** Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. When moving the washer, the tub should be kept stationary by using the shipping bolts removed during installation. See Installation Instructions in this book.

**Long Vacations:** Be sure the water supply is shut off at the faucets. Drain all water from the hoses if the weather will be below freezing.

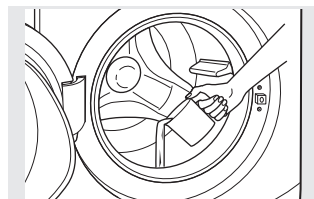
### Cleaning the Interior of the Washer

To clean the interior of the washer, select the **Tub Clean** feature on the control panel. The cycle will use more water, in addition to bleach, to refresh your washer.

**NOTE:** Read the instructions below completely before starting the **Tub Clean** cycle.

1. Remove any garments or objects from the washer and ensure the washer basket is empty.
2. Open the washer door and pour one cup or 250 ml of liquid bleach or other washing machine cleaner into the basket.
3. Close the door and select the **Tub Clean** cycle. Push the **Start** pad.
4. When the **Tub Clean** cycle is working, you will see the approximate time remaining on the display. The cycle will complete in about 90 minutes. Do not interrupt the cycle.
5. After the cycle is complete, leave the door open slightly for better ventilation.

If for any reason the cycle needs to be interrupted, the door will not open immediately. Forcing open the door at this stage may cause water to flood. The door will open after the water is drained to a level where it would not flood the floor.



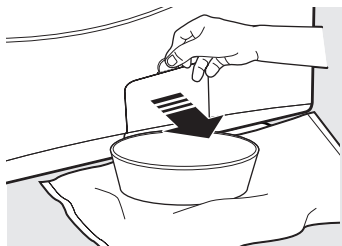
**Tub Clean** may be interrupted by pressing the **Start** pad in between cycles. A power outage in the house might also interrupt the cycle. When the power supply is back, the **Tub Clean** cycle resumes where it had stopped. When interrupted, be sure to run a complete **Tub Clean** cycle before using the washer. If the **Power** pad is pressed during **Tub Clean**, the cycle will be lost.

#### IMPORTANT:

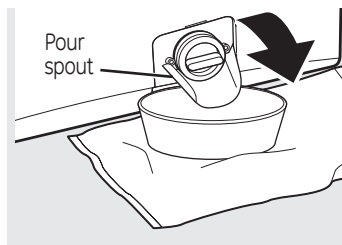
- Run **Tub Clean** with 1 Cup (250 ml) of bleach once a month.
- After the completion of a **Tub Clean** cycle, the interior of your washer may have a bleach smell.
- It is recommended to run a light color load after the **Tub Clean** cycle.

## Cleaning the Pump Filter

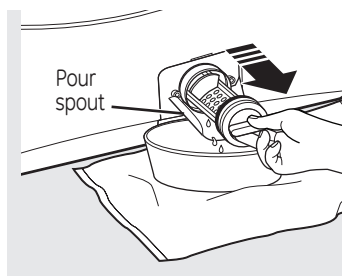
Due to the nature of the front-load washer, it is sometimes possible for small articles to pass to the pump. The washer has a filter to capture lost items so they are not dumped to the drain. To retrieve lost items, clean out the pump filter.



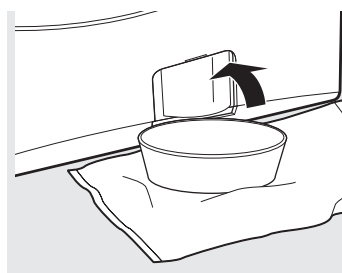
1. Using a coin or flat screwdriver in the notch on the door, open the access door.
2. Place a shallow pan or dish under the pump access door and towels on the floor in front of the washer to protect the floor. It is normal to catch about a cup of water when the filter is removed.



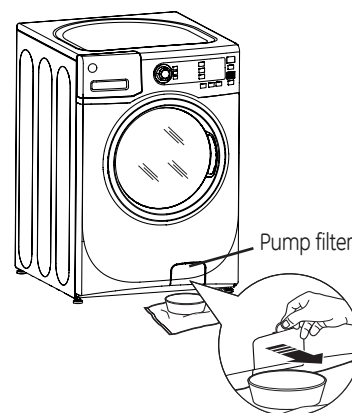
3. Pull down the pour spout.



4. Turn the pump filter counterclockwise and remove the filter. Open slowly to allow the water to drain.
5. Clean the debris from the filter.
6. Replace the filter and turn clockwise. Tighten securely.



7. Flip up the pour spout.
8. Close the access door.

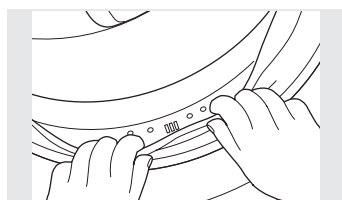
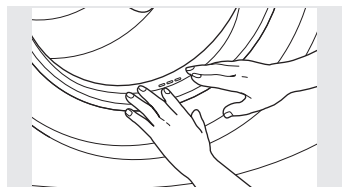


## Cleaning the Door Gasket

Open the washer door. Using both hands, press down the door gasket. Remove any foreign objects if found trapped inside the gasket. Make sure there is nothing blocking the holes behind the gasket.

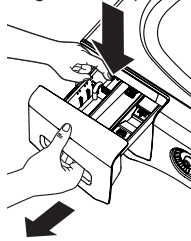
While holding down the door gasket, inspect the interior gasket by pulling it down with your fingers. Remove any foreign objects if found trapped inside this gasket. Make sure there is nothing blocking the holes behind the gasket.

When you are finished cleaning the door gasket, remove your hands and the gasket will return to the operating position.



## Cleaning the washer.

Tab on back right or left depending on model

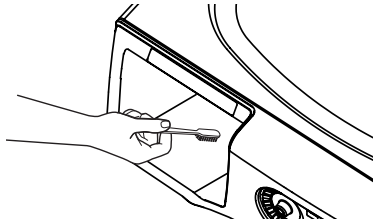


Lock tab is visible only after drawer has been pulled open

**Dispenser Drawer Area:** Detergent and fabric softener may build up in the dispenser drawer. Residue should be removed once or twice a month.

- Remove the drawer by first pulling it out until it stops. Then reach back into the left or right rear corner (depending on model) of the drawer cavity and press down firmly on the lock tab, pulling out the drawer.

- Remove the inserts from the bleach and fabric softener compartments and the detergent insert. Rinse the inserts and the drawer with hot water to remove traces of accumulated laundry products.



- To clean the drawer opening, use a small brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- Return inserts to the proper compartments. Replace the dispenser drawer.

# Installation Instructions

# Washer

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical and electrical skills.
- **Completion time** – 1-3 hours
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## FOR YOUR SAFETY:

### WARNING

- This appliance must be properly grounded and installed as described in these Installation Instructions.
- Do not install or store the appliance in an area where it will be exposed to water/weather. See the Location of Your Washer section.
- **NOTE: This appliance must be properly grounded, and electrical service to the washer must conform with local codes and ordinances**

## TOOLS REQUIRED

- ☐ Adjustable wrench or 1/2" socket with ratchet
- ☐ Adjustable wrench or 9/16" open-end wrench
- ☐ Channel-lock adjustable pliers
- ☐ Carpenter's level

## PARTS REQUIRED

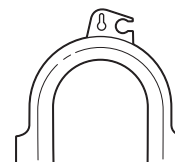
- ☐ Water Hoses (1)



## PARTS SUPPLIED



- ☐ Cable Tie



- ☐ Hose Guide

# Installation Instructions

## LOCATION OF YOUR WASHER

### Do Not Install the Washer:

1. In an area exposed to dripping water or outside weather conditions. The ambient temperature should never be below 60°F (15.6°C) for proper washer operation.
2. In an area where it will come in contact with curtains or drapes.
3. On carpet. The floor **MUST** be a hard surface with a maximum slope of 1/2" per foot (1.27 cm per 30 cm). To make sure the washer does not vibrate or move, you may have to reinforce the floor.

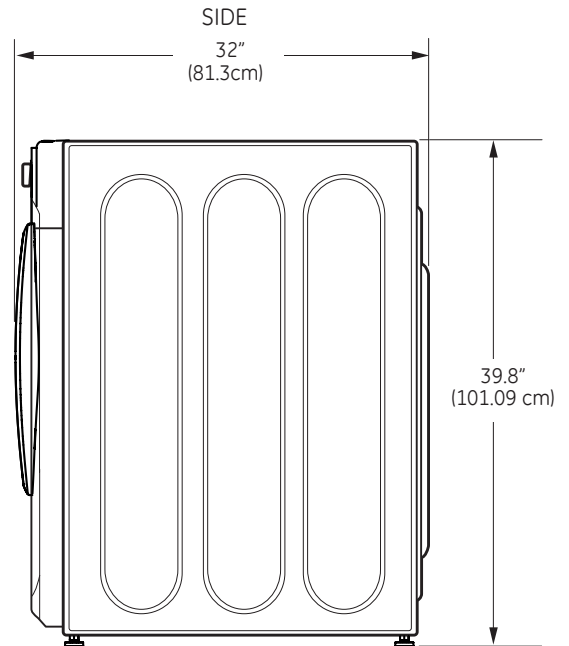
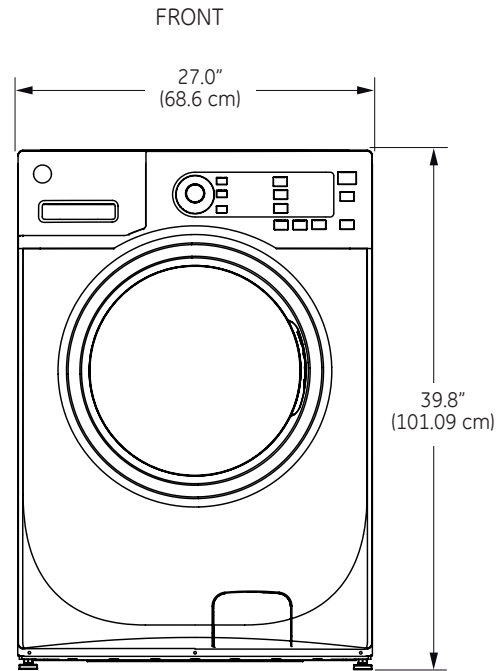
**NOTE:** If floor is in poor condition, use 3/4" impregnated plywood sheet solidly attached to the existing floor covering.

### IMPORTANT:

### Minimum Installation Clearances

- When installed in alcove: Sides, Rear, Top = 0" (0 cm)
- When installed in closet: Sides, Rear, Top = 0" (0 cm), Front = 1" (2.54 cm)
- Closet door ventilation openings required: 2 louvers each 60 square in. (387 cm), located 3" (7.6 cm) from top and bottom of door

## ROUGH-IN DIMENSIONS



\*NOTE: With pedestal, 52.6"  
Stacked, 84"

# Installation Instructions

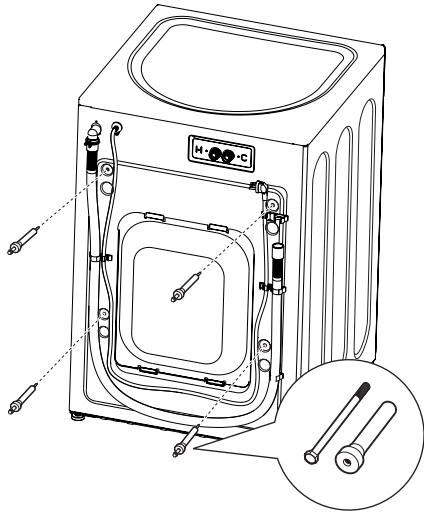
## UNPACKING THE WASHER

**⚠ WARNING:** Recycle or destroy the carton and plastic bags after the washer is unpacked. Make materials inaccessible to children. Children might use them for play. Cartons covered with rugs, bedspreads or plastic sheets can become airtight chambers causing suffocation.

1. Cut and remove the top and bottom packaging straps.
2. While it is in the carton, carefully lay the washer on its side. **DO NOT** lay the washer on its front or back.
3. Turn down the bottom flaps—remove all base packaging, including the cardboard, styrofoam base and styrofoam tub support (inserted in center of base).

**NOTE:** If you are installing a pedestal, proceed to the installation instructions that come with the pedestal.

4. Carefully return the washer to an upright position and remove the carton.
5. Carefully move the washer to within 4 feet (122 cm) of the final location.
6. Remove the following from the back side of the washer:
  - 4 bolts
  - 4 plastic spacers (including rubber grommets)
  - 4 power cord retainers



**NOTE:** Failure to remove the shipping braces can cause the washer to become severely unbalanced.

**Save all bolts for future use.**

**NOTE:** If you must transport the washer at a later date, you must reinstall the shipping support hardware to prevent shipping damage. Keep the hardware in the plastic bag provided.

# Installation Instructions

## ELECTRICAL REQUIREMENTS

Read these instructions completely and carefully.

### ⚠ WARNING:

TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK AND PERSONAL INJURY:

- DO NOT USE AN EXTENSION CORD OR AN ADAPTER PLUG WITH THIS APPLIANCE.

Washer must be electrically grounded in accordance with local codes and ordinances.

**CIRCUIT** – Individual, properly polarized and grounded 16-amp branch circuit fused with 16-amp time-delay fuse or circuit breaker.

**POWER SUPPLY** – 2-wire, with ground, 220-240V~, single-phase, 50-Hz, alternating current.

**OUTLET RECEPTACLE** – Properly grounded receptacle to be located so the power supply cord is accessible when the washer is in an installed position.

## GROUNDING REQUIREMENTS

### ⚠ WARNING:

Improper connection of the equipment grounding conductor can result in a risk of electrical shock. Check with a licensed electrician if you are in doubt as to whether the appliance is properly grounded.

1. The washer **MUST** be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electrical shock by providing a path of least resistance for electrical current.
2. Since your washer is equipped with a power supply cord having an equipment-grounding conductor and a grounding plug, the plug **MUST** be plugged into an appropriate, copper-wired receptacle that is properly installed and grounded in accordance with all local codes. If in doubt, call a licensed electrician. **DO NOT** cut off or alter the grounding prong on the power supply cord. In situations where a two-slot receptacle is present, it is the owner's responsibility to have a licensed electrician replace it with a **properly grounded** grounding-type receptacle.

## WATER SUPPLY REQUIREMENTS

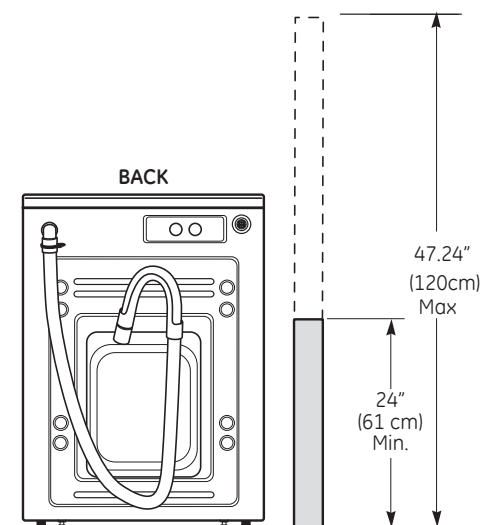
Cold water faucet **MUST** be installed within 42 inches (107 cm) of your washer's water inlet. The faucet **MUST** be 3/4" (1.9 cm) garden hose-type so inlet hose can be connected. Water pressure **MUST** be between 10 and 120 pounds per square inch. Your water department can advise you of your water pressure.

## DRAIN REQUIREMENTS

1. Drain capable of eliminating 17 gals (64.3 L) per minute.
2. A standpipe diameter of 1-1/4" (3.18 cm) minimum.
3. The standpipe height above the floor should be:

Minimum height: 24" (61 cm)

Maximum height: 47.24" (120cm)



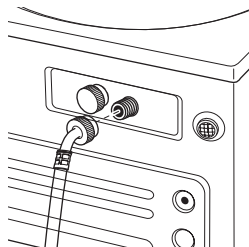
**NOTE:** The drain hose attached to the washer can reach a 58" (147 cm) high standpipe. For a higher standpipe, contact an authorized parts distributor.

# Installation Instructions

## INSTALLING THE WASHER

1. Run some water from the cold faucet to flush the water lines and remove particles that might clog up the inlet hose.

2. Ensure there is a rubber washer in the hoses. Reinstall the rubber washer into the hose fitting if it has fallen out during shipment. Carefully connect the other inlet hose to the inside "C" outlet of the water valve. Tighten by hand; then tighten another 2/3 turn with pliers.



**Do not crossthread or over-tighten these connections.**

3. Connect the inlet hose ends to the COLD water faucets tightly by hand, then tighten another 2/3 turn with pliers. Turn the water on and check for leaks.

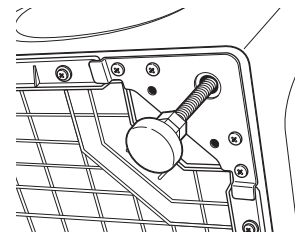


4. Carefully move the washer to its final location. Gently rock the washer into position ensuring inlet hoses do not become kinked. It is important not to damage the rubber leveling legs when moving your washer to its final location. Damaged legs can increase washer vibration. It may be helpful to spray window cleaner on the floor to help move your washer into its final position. **NOTE:** To reduce vibration, ensure that all four rubber leveling legs are firmly touching the floor. Push and pull on the back right and then back left of your washer.

**NOTE:** Do not use the dispenser drawer or door to lift the washer.

**NOTE:** If you are installing into a drain pan, you can use a 24-inch long 2x4 to lever the washer into place.

5. With the washer in its final position, place a level on top of the washer (if the washer is installed under a counter, the washer should not be able to rock). Adjust the front leveling legs up or down to ensure the washer is resting solid. Turn the lock nuts on each leg up towards the base of the washer and snug with a wrench.



**NOTE:** Keep the leg extension at a minimum to prevent excessive vibration. The farther out the legs are extended, the more the washer will vibrate.

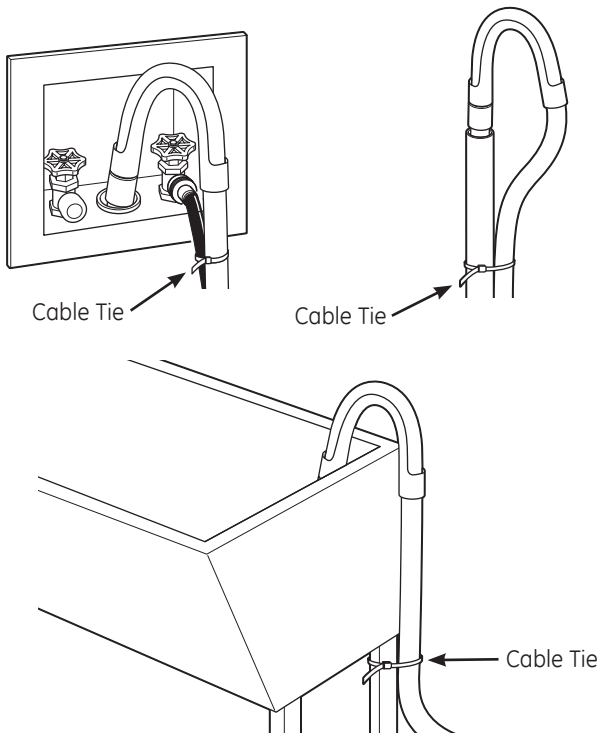
If the floor is not level or is damaged, you may have to extend the rear leveling legs.

# Installation Instructions

## INSTALLING THE WASHER (cont.)

6. Attach the U-shaped hose guide to the end of the drain hose. Place the hose in a laundry tub or standpipe and secure it with the cable tie provided in the enclosure package.

**NOTE:** Placing the drain hose too far down the drain pipe can cause a siphoning action. No more than 7 inch (17.78cm) of hose should be in the drain pipe. There must be an air gap around the drain hose. A snug fit can also cause a siphoning action.



7. Plug the power cord into a grounded outlet.

**NOTE:** Check to be sure the power is off at the circuit breaker/fuse box before plugging the power cord into an outlet.

8. Turn on the power at the circuit breaker/fuse box.
9. Read the rest of this Owner's Manual. It contains valuable and helpful information that will save you time and money.

### 10. Before starting the washer, check to make sure:

- ☐ Main power is turned on.
- ☐ The washer is plugged in.
- ☐ The water faucets are turned on.
- ☐ The unit is level and all four leveling legs are firmly on the floor.
- ☐ The shipping support hardware is removed and saved.
- ☐ The drain hose is properly tied up.
- ☐ There are no leaks at the faucet, drain line or washer.

11. Run the washer through a complete cycle. Check for water leaks and proper operation.

12. If your washer does not operate, please review the *Before You Call For Service* section before calling for service.

13. Place these instructions in a location near the washer for future reference.

## Before you call for service...



**Troubleshooting Tips**  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Cause	What To Do
<b>Not draining</b> <b>Not spinning</b> <b>Not agitating</b>	<b>Load is out of balance</b>	<ul style="list-style-type: none"> <li>• Redistribute clothes and run drain &amp; spin or rinse &amp; spin.</li> <li>• Increase load size if washing small load containing heavy and light items.</li> </ul>
	<b>Pump clogged</b>	<ul style="list-style-type: none"> <li>• See page 13 on how to clean the Pump Filter.</li> </ul>
	<b>Drain hose is kinked or improperly connected</b>	<ul style="list-style-type: none"> <li>• Straighten drain hose and make sure washer is not sitting on it.</li> </ul>
	<b>Household drain may be clogged</b>	<ul style="list-style-type: none"> <li>• Check household plumbing. You may need to call a plumber.</li> </ul>
	<b>Drain hose siphoning; drain hose pushed too far down the drain</b>	<ul style="list-style-type: none"> <li>• Ensure there is an air gap between hose and drain.</li> </ul>
<b>Leaking water</b>	<b>Door gasket is damaged</b>	<ul style="list-style-type: none"> <li>• Check to see if gasket is seated and not torn. Objects left in pockets may cause damage to the washer (nails, screws, pens, pencils).</li> </ul>
	<b>Door gasket not damaged</b>	<ul style="list-style-type: none"> <li>• Water may drip from the door when the door is opened. This is a normal operation.</li> <li>• Carefully wipe off rubber door seal. Sometimes dirt or clothing is left in this seal and can cause a small leak.</li> </ul>
	<b>Check back left of washer for water</b>	<ul style="list-style-type: none"> <li>• If this area is wet, you have oversudsing condition. Use less detergent.</li> </ul>
	<b>Fill hoses or drain hose is improperly connected</b>	<ul style="list-style-type: none"> <li>• Make sure hose connections are tight at washer and faucets and make sure end of drain hose is correctly inserted in and secured to drain facility.</li> </ul>
	<b>Household drain may be clogged</b>	<ul style="list-style-type: none"> <li>• Check household plumbing. You may need to call a plumber.</li> </ul>
	<b>Dispenser clogged</b>	<ul style="list-style-type: none"> <li>• Powder soap may cause clogs inside the dispenser and cause water to leak out the front of the dispenser. Remove drawer and clean both drawer and inside of dispenser box. Please refer to Cleaning the Washer section.</li> </ul>
	<b>Incorrect use of detergent</b> <b>Dispenser box crack</b>	<ul style="list-style-type: none"> <li>• Use HE and correct amount of detergent.</li> <li>• If new installation, check for crack on inside of dispenser box.</li> </ul>
<b>Clothes too wet</b>	<b>Load is out of balance</b>	<ul style="list-style-type: none"> <li>• Redistribute clothes and run drain &amp; spin or rinse &amp; spin.</li> <li>• Increase load size if washing small load containing heavy and light items.</li> <li>• The machine will slow the spin speed down to 410 rpm if it has a hard time balancing the load. This speed is normal.</li> </ul>
	<b>Pump clogged</b>	<ul style="list-style-type: none"> <li>• See page 13 on how to clean the Pump Filter.</li> </ul>
	<b>Overloading</b>	<ul style="list-style-type: none"> <li>• The dry weight of the load should be less than 14 kg.</li> </ul>
	<b>Drain hose is kinked or improperly connected</b>	<ul style="list-style-type: none"> <li>• Straighten drain hose and make sure washer is not sitting on it.</li> </ul>
	<b>Household drain may be clogged</b>	<ul style="list-style-type: none"> <li>• Check household plumbing. You may need to call a plumber.</li> </ul>
	<b>Drain hose siphoning; drain hose pushed too far down the drain</b>	<ul style="list-style-type: none"> <li>• Ensure there is an air gap between hose and drain.</li> </ul>

## Before you call for service...

Problem	Possible Cause	What To Do
<b>Incomplete cycle or timer not advancing</b>	<b>Automatic load redistribution</b>	<ul style="list-style-type: none"> <li>Timer adds 3 minutes to cycle for each rebalance. 11 or 15 rebalances may be done. This is normal operation. Do nothing; the machine will finish the wash cycle.</li> </ul>
	<b>Pump clogged</b>	<ul style="list-style-type: none"> <li>See page 13 on how to clean the Pump Filter.</li> </ul>
	<b>Drain hose is kinked or improperly connected</b>	<ul style="list-style-type: none"> <li>Straighten drain hose and make sure washer is not sitting on it.</li> </ul>
	<b>Household drain may be clogged</b>	<ul style="list-style-type: none"> <li>Check household plumbing. You may need to call a plumber.</li> </ul>
	<b>Drain hose siphoning; drain hose pushed too far down the drain</b>	<ul style="list-style-type: none"> <li>Ensure there is an air gap between hose and drain.</li> </ul>
<b>Loud or unusual noise; vibration or shaking</b>	<b>Cabinet moving</b>	<ul style="list-style-type: none"> <li>Washer is designed to move 1/4" to reduce forces transmitted to the floor. This movement is normal.</li> </ul>
	<b>All rubber leveling legs are not firmly touching the floor</b>	<ul style="list-style-type: none"> <li>Push and pull on the back right and then back left of your washer to check if it is level. If the washer is uneven, adjust the rubber leveling legs so they are all firmly touching the floor and locked in place. Your installer should correct this problem.</li> </ul>
	<b>Unbalanced load</b>	<ul style="list-style-type: none"> <li>Open door and manually redistribute load. To check machine, run rinse and spin with no load. If normal, unbalance was caused by load.</li> </ul>
	<b>Pump clogged</b>	<ul style="list-style-type: none"> <li>See page 13 on how to clean the Pump Filter.</li> </ul>
<b>No power/washer not working or dead</b>	<b>Washer is unplugged</b>	<ul style="list-style-type: none"> <li>Make sure cord is plugged securely into a working outlet.</li> </ul>
	<b>Water supply is turned off</b>	<ul style="list-style-type: none"> <li>Turn cold faucet fully on.</li> </ul>
	<b>Circuit breaker/fuse is tripped/blown</b>	<ul style="list-style-type: none"> <li>Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.</li> </ul>
	<b>Automatic self system checks</b>	<ul style="list-style-type: none"> <li>First time the washer is plugged in, automatic checks occur. It may take up to 20 seconds before you can use your washer. This is normal operation.</li> </ul>
<b>Snags, holes, tears, rips or excessive wear</b>	<b>Overloaded</b>	<ul style="list-style-type: none"> <li>The dry weight of the load should be less than 14kg.</li> </ul>
	<b>Pens, pencils, nails, screws or other objects left in pockets</b>	<ul style="list-style-type: none"> <li>Remove loose items from pockets.</li> </ul>
	<b>Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets</b>	<ul style="list-style-type: none"> <li>Fasten snaps, hooks, buttons and zippers.</li> </ul>
<b>Control time wrong or changes</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>During spin the washer may need to rebalance the load sometimes to reduce vibrations. When this happens, the estimated time is increased causing time left to increase or jump.</li> </ul>
<b>Not enough water</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>Horizontal washers do not require the tub to fill with water like top-load washers.</li> </ul>
<b>Washer pauses or has to be restarted, or washer door is locked and will not open</b>	<b>Pump clogged</b>	<ul style="list-style-type: none"> <li>See page 13 on how to clean the Pump Filter.</li> </ul>
<b>Door unlocks or press Start and machine doesn't operate</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>Front-load washers start up differently than top-load washers, and it takes 30 seconds to check the system. The door will lock and unlock.</li> </ul>
	<b>Incorrect operation</b>	<ul style="list-style-type: none"> <li>Simply open and close the door firmly; then press <b>Start</b>.</li> </ul>

<i>Problem</i>	<i>Possible Cause</i>	<i>What To Do</i>
<b>Water does not enter washer or enters slowly</b>	<b>Automatic self system checks</b>	<ul style="list-style-type: none"> <li>After <b>Start</b> is pressed, the washer does several system checks. Water will flow 60 seconds after <b>Start</b> is pressed.</li> </ul>
	<b>Water supply is turned off</b>	<ul style="list-style-type: none"> <li>Turn on both hot and cold faucets fully.</li> </ul>
	<b>Water valve screens are stopped up</b>	<ul style="list-style-type: none"> <li>Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.</li> </ul>
<b>Wrinkling</b>	<b>Improper sorting</b>	<ul style="list-style-type: none"> <li>Avoid mixing heavy items (like work clothes) with light items (like blouses).</li> </ul>
	<b>Overloading</b>	<ul style="list-style-type: none"> <li>Load your washer so clothes have enough room to move freely.</li> </ul>
	<b>Incorrect wash cycle</b>	<ul style="list-style-type: none"> <li>Match cycle selection to the type of fabric you are washing (especially for easy care loads).</li> </ul>
	<b>Repeated washing in water that is too hot</b>	<ul style="list-style-type: none"> <li>Wash in warm or cold water.</li> </ul>
<b>Grayed or yellowed clothes</b>	<b>Not enough detergent</b>	<ul style="list-style-type: none"> <li>Use correct amount of detergent.</li> </ul>
	<b>Not using HE (high-efficiency) detergent</b>	<ul style="list-style-type: none"> <li>Use HE detergent.</li> </ul>
	<b>Hard water</b>	<ul style="list-style-type: none"> <li>Use hottest water safe for fabric.</li> <li>Use a water conditioner like Calgon brand or install a water softener.</li> </ul>
	<b>Detergent is not dissolving</b>	<ul style="list-style-type: none"> <li>Try a liquid detergent.</li> </ul>
	<b>Dye transfer</b>	<ul style="list-style-type: none"> <li>Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.</li> </ul>
<b>Colored spots</b>	<b>Incorrect use of fabric softener</b>	<ul style="list-style-type: none"> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>
	<b>Dye transfer</b>	<ul style="list-style-type: none"> <li>Sort whites or lightly colored items from dark colors.</li> <li>Promptly remove wash load from washer.</li> </ul>
<b>Water temperature is incorrect</b>	<b>Water supply is improperly connected</b>	<ul style="list-style-type: none"> <li>Make sure hoses are connected to correct faucets.</li> </ul>
<b>Slight variation in metallic color</b>	<b>This is normal</b>	<ul style="list-style-type: none"> <li>Due to the metallic properties of paint used for this unique product, slight variations of color may occur due to viewing angles and lighting conditions.</li> </ul>
<b>Bad odor inside your washer</b>	<b>Washer unused for a long time, not using recommended quality of HE detergent or used too much detergent</b>	<ul style="list-style-type: none"> <li>Run a <b>Tub Clean</b> cycle.</li> <li>In the case of strong odor, you may need to run the <b>Tub Clean</b> cycle more than once.</li> <li>Use only the amount of detergent recommended on the detergent container.</li> <li>Use only HE (high-efficiency) detergent.</li> <li>Always remove wet items from the washer promptly after machine stops running.</li> <li>Leave the door slightly open for the water to air dry. Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with or inside this or any other appliance.</li> </ul>

## Before you call for service...

Problem	Possible Cause	What To Do
Detergent leak	Incorrect placement of detergent insert	<ul style="list-style-type: none"> <li>Make sure detergent insert is properly located and fully seated. Never put detergent above max line.</li> </ul>
Improper dispensing of softener or bleach	Dispenser clogged	<ul style="list-style-type: none"> <li>Monthly clean the dispenser drawer to remove buildup of chemicals.</li> </ul>
	Softener or bleach is filled above the max line	<ul style="list-style-type: none"> <li>Make sure to have the correct amount of softener or bleach.</li> </ul>
	Softener or bleach cap issue	<ul style="list-style-type: none"> <li>Make sure softener and bleach cap for dispenser are seated or they will not work.</li> </ul>

Parameter	
DIMENSION(W*D*H)	686*813*1010mm
WEIGHT	87kg
NORMAL LOAD	14.0kg
RATED VOLTAGE	220-240V~
RATED FREQUENCY	50Hz
RATED POWER	2100W
MOTOR INPUT POWER FOR WASH	200W
MOTOR INPUT POWER FOR SPIN	500W
PUMP INPUT POWER	30W
HEATING INPUT POWER	1800W
STANDARD PROGRAM WATER CONSUMPTION	100L
WASH WATER CONSUMPTION	40L
WATER PRESSURE	0.1-0.8MPa
GRADE OF WATERPROOF	IPX4
MADE IN CHINA	

## Product Fiche

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Brand: Cater-Wash

Rated capacity: 14.0kg  
Energy efficiency class: A++  
EU Ecolabel: N/A

Energy consumption 350kwh per year, based on 230 standard washing cycles for cotton at 60 °C / 40 °C + ECO at full and partial load, and the consumption of the low-power modes. Actual energy consumption will depend on how the appliance is used.

Water consumption 13200 litres per year, based on 230 standard washing cycles for cotton at 60 °C / 40 °C + ECO at full and partial load. Actual water consumption will depend on how the appliance is used.

Spin-drying efficiency class C on a scale from G (least efficient) to A (most efficient)  
Maximum spin speed: 1200rpm

Consumption values (1200rpm) :

Standard Programme	Load	Energy consumption	Water consumption	Remaining moisture content	Programme duration
Cotton 60°C+ECO	14kg	1.5kwh	55L	60%	280min
Cotton 60°C+ECO	7kg	1.5kwh	45L	55%	280min
Cotton 40°C+ECO	7kg	1.5kwh	45L	55%	280min

Notes:

1. Programme setting for testing in accordance with applicable standard EN60456-2011.
2. When using the test programmes, wash the specified load using the maximum spin speed.
3. The actual parameters will depend on how the appliance is used, and maybe different with the parameters in above mentioned table.

Off mode power consumption: 0.5W  
Left-on mode power consumption: 0.5W

Airborne acoustical noise (washing) : 58  
Airborne acoustical noise (spinning) : 70

Notes: The airborne acoustical noise emissions during washing/spinning for the standard 60 °C cotton+ECO programme at full load.

## Product Specifications

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Parameter	
Washing Capacity	14kg
Dimension(W*D*H)	686*813*1010mm
Weight	87kg
Rated Power	2100W
Power Supply	220-240V~, 50Hz
MAX. Current	10A
Standard Water Pressure	0.1MPa~0.8MPa

Caterkwik.,Ltd.  
CATER KWIK The Lakeland Catering Centre - Newlands,  
Ulverston, Cumbria, LA12 7QQ